

Nelson's Journey

Job Description

Job Title	Child Bereavement Support Worker
Location	Place of work is at Little Plumstead, including outreach work in Norfolk
Reporting to	Child Bereavement Services Manager
Hours	Full time – 37hrs per week
Contract	Permanent

Job Purpose

To work directly with bereaved children and their families to promote positive mental health and minimise negative outcomes as a result of their bereavement.

Core tasks

To accept appropriate referrals and organise and participate in the assessment of these referrals.

To support bereaved children through a range of therapeutic interventions, including assessment of needs, and delivery of services including through group work and one to one support, both in-person and online.

To manage a caseload of allocated referrals, and ensure that relevant administration needs are met

To offer support and information to families and professionals, including through our telephone Support Line and group sessions (online and in-person)

To assist in the organisation and facilitation of residential weekends, group activities, activity days for children, young people & families and other therapeutic interventions.

To assist, and lead if required, in the organisation, facilitation and co-ordination of young volunteer activities

To supervise volunteers as required by the Child Bereavement Services Manager.

To assist in the continuing development of services to meet the needs of bereaved children and young people in Norfolk.

To engage in public relations activities as required to promote and publicise the work of the charity, to encourage appropriate referrals and the recruitment of volunteers and supporters to the charity.

To assist in general duties as required by the line manager.